



National Night Out



MANAGER'S REPORT

August 1, 2025

Prepared by:
Town Manager Mike McLaurin

The Manager's Report is distributed twice monthly on the weeks opposite the Town Council meetings. The purpose of the report is to provide the Town Council and Indian Trail residents with an update on projects and other activities happening throughout the Town.

The next Manager's Report is scheduled for Friday, August 22.

Administration Department

- On July 24, Mayor Cohn, the Assistant Town Manager, and the Communications Director attended a Union County Chamber ribbon cutting for Restoration 1, which handles mold remediation, and water, fire and smoke damage restoration. They are located at 4833 Old Charlotte Highway, Suite B.
- On July 31, Mayor Cohn, the Town Manager, Assistant Town Manager, and Communications Director attended a Union County Chamber ribbon cutting for The Valley Grill, which serves Mediterranean cuisine. They are located at 6443 Old Monroe Road next to the Sun Valley movie theater.
- The Communications Director and IT Administrator have created an internal website redesign committee as we embark on a free website refresh/redesign with CivicPlus. Every department is represented on the committee. The committee's first meeting is on Aug. 14. The official redesign process with CivicPlus starts Sept. 1. The redesign is part of the Town's digital accessibility efforts.
- All the original 20 spots for the Citizens Academy have been filled. If someone would like to be added to the waitlist, they can apply at <https://bit.ly/ITCitizensAcademyApplication>.
- Staff made an offer to a Maintenance Technician candidate for the Right-of-Way crew.
- On July 21, Damiani Perez began his employment as a Customer Service Representative in the Tax Department.
- On July 22, Christopher Harrison began his employment as a Maintenance Technician with the Streets and Drainage crew.
- On July 28, Christopher Flowe began his employment as a Maintenance Technician with the Parks and Grounds crew.
- Staff continue to recruit for Revenue Technician and Streets and Drainage Maintenance Technician positions.

Finance & Tax Departments

- Staff are working on the year-end closing of FY 25. The auditors will be in Town Hall on Aug. 4-15 for fieldwork.
- Staff will post and distribute the banking RFP on Aug. 1.
- The Town Council approved the FY 26 budget on June 12. Staff are working on preparing the full budget book.
- Staff have made progress in setting up a few vendors for EFT payments and continue to work on converting others.
- Staff continuously complete journal entries, process account payables, and budget amendments as needed.

Parks & Recreation Department

- Summer camps are in full swing and continue to receive positive reviews.
- Staff have begun planning for 2026. If there are any suggestions from the Mayor, Council, or the public, we welcome them at this time.
- Tickets for the Murder Mystery Dinner Theatre performances of "Death and Deceit on the Nile" are selling quickly. The showtimes are on Friday, Aug. 8, at 6 p.m. and on Saturday, Aug. 9 at 1 p.m. and 6 p.m. All performances are at the James B. Crump VFW Post 2423. Purchase tickets at <https://bit.ly/3GZdVou>.
- Parks and Recreation is reviewing its marketing strategy and the best way to communicate with the community.
- Work continues on the Community Center.

Planning Department

- Annexation 173 & ZM 2025-0052 will be heard during the Aug. 12 Town Council meeting. This is a request to annex and assign an SF-1 zoning designation to develop 3.02 acres of land for single-family detached homes.
- Annexation 174 & ZM 2025-0042 will be heard during the Aug. 12 Town Council meeting and will remediate a split jurisdiction issue on four lots in Brandon Oaks.
- Staff completed year-end reports for FY 25. Planning saw significant increases in workload in several areas including Code Enforcement cases, inspections, permits, and project reviews.
- Staff completed several abatements within the last week.
- Watson Steel and Iron Works submitted for a site plan review for a large building expansion for their existing site.
- Planning staff met to begin drafting our plan for the newly established Citizens Academy.

Engineering Department

- Indian Trail Road Complete Street Phase 1: Staff plans to resubmit the contract, estimate, and construction drawings back to NCDOT for review next week. The Town received right-of-way certification from NCDOT. The next step is right-of-way reimbursement.
- Chestnut Square Park Phase 2B: The project is on hold until the Community Center site analysis is completed.
- Chestnut Square Park New Access Road: The project is in the design phase.
- Chestnut Parkway Phase 3: The contractor is wrapping up stormwater infrastructure, and paving will begin next week, weather depending.
- ARPA Stormwater Improvements Project Phase 2: The contractor is addressing the punch list items. The contract will stay open so the contractor can replant the slopes in September.
- Bow Brook Trail and Pioneer Lane Culvert Replacement Project: Staff have one easement acquisition to finalize and are still planning to advertise the project within the next week.
- Pickleball Courts at Crooked Creek Park: The design/survey phase of the project has begun.
- Additional Items:
 - Staff are still actively reviewing fiber company encroachment installation plans throughout the Town limits. Currently, the Town has three fiber companies doing installs (Ripple, Gigapower, and Windstream).
 - Staff are working with a homebuilder on a parcel located in the Picket Circle subdivision.
 - Staff are actively approving housing C/O's on five active subdivisions.
 - Staff are finalizing the contract and engineer's estimate for the FY 25/26 resurfacing contract and will advertise the project sometime in August.
 - The Infrastructure Assessment Report will be finalized this week.

Public Works Department

- Solid Waste:
 - Staff are working through an increase in requests for services. This is generated with new home construction.
 - Staff attended the APWA-NC Solid Waste conference.
 - Staff are working on a new service delivery method for a new Townhome community under construction.
- Parks:
 - Staff are working to complete larger projects at the parks, including adding additional power for the scoreboards, an overhaul to the sand volleyball courts, batting cage upgrades and repairs, HVAC repairs at the crow's nest, installing additional park features, and adding additional conduit for upgraded fiber installation that will add internet and cameras to more areas of Crooked Creek Park.
 - Staff completed ongoing maintenance and daily field preparation.
 - Several repairs have been scheduled after vandalism at Chestnut Square Park.

Public Works Department - Cont.

- Streets and Drainage:
 - Staff completed sidewalk repairs in several neighborhoods.
 - Veterans Memorial Garden wayfinding signs were installed along Matthews Indian Trail Road.
 - Staff removed several trees from streets around the Town due to the afternoon thunderstorms.
- Stormwater
 - Staff completed stormwater projects in Beacon Hills, Fieldstone Farms, and along Alan Way.
 - Staff made a repair to the rip rap along Rogers Road.
 - The street sweeper completed a targeted run of high traffic areas around the Town.
- Right-of-Way:
 - Staff continue mowing and litter collection along several NCDOT and Town-maintained roadways.
- Buildings/Grounds:
 - Safety and security upgrades are now in the construction phase at the Town Hall.
 - Staff performed vehicle and equipment maintenance on several pieces of equipment.
 - A roof repair was completed at the Town Hall.
- Other
 - Staff are going through training on a new program to assist in forecasting upcoming capital needs as it relates to our facilities and parks.
 - An Emergency Operations Plan is underway and will be presented at an upcoming Town Council meeting.

American Rescue Plan Act (ARPA)

- The final stormwater project related to ARPA funds is underway.

Upcoming Events

Events	Day/Time	Location
National Night Out	August 5 6-9 p.m.	Chestnut Square Park

Stay Connected!

Check us out on social media and our website!



facebook.com/IndianTrail



[@indiantrailnc](https://www.instagram.com/indiantrailnc)



[@IndianTrailGOV](https://twitter.com/IndianTrailGOV)



www.indiantrail.org