

the **it** factor

Spring 2016

Sharing Indian Trail's Vision since 1907



More efficient, effective Town Hall moves forward

The Town Hall, which will be located on Matthews-Indian Trail Road across the street from Chestnut Square Park, should be complete in early 2017. The building will include the Town's administrative offices in addition to Indian Trail Town Council chambers, community center space and more.

The Indian Trail Town Council recently ap-

proved a new design for the interior of the building to make office space more efficient and ensure there will be adequate space for a Community Center. Work on the building itself will reconvene once those redesign efforts are finalized. Other design changes included the removal of the cupola from the building,

See "Town Hall" on page 3

Town gets good credit news

The Town of Indian Trail now has a credit rating of Aa1 – the second highest possible credit rating – after the international credit rating organization Moody's increased the Town's rating this week from Aa2.

"The upgrade to Aa1 reflects the town's wealthy suburban tax base benefitting from its proximity to the City of Charlotte, a well managed financial position with ample reserves and liquidity supported by strong budgetary controls, and a below average debt burden that we expect to remain manageable given moderate borrowing plans and prudent

policies," according to Moody's.

The higher rating will allow Indian Trail to secure a more favorable interest rate when borrowing for future capital projects.

"Our new credit rating is validation of all the hard work done by Indian Trail town staff and council to serve as responsible stewards for our taxpayers," Indian Trail Town Manager Scott Kaufhold said. "Our Finance Department has worked tirelessly to make the Town of Indian Trail as fiscally efficient as possible, and that work clearly shows."

NOTICE:

The Indian Trail Town Council meeting scheduled for Tuesday, June 14, has been moved to Monday, June 13. It WILL NOT include a discussion of the hotel/motel text amendment proposal. That discussion has yet to be scheduled and will take place at a later date.

Town proposes budget that keeps taxes flat at 18.5 cents

The Town of Indian Trail has proposed a 2016-17 fiscal budget that would keep the Town's tax rate flat at 18.5 cents per \$100 of valuation while adding a lieutenant to the Indian Trail Bureau of the Union County Sheriff's Office, continuing work at Indian Trail's three parks and recreation facilities, completing the new Town Hall and a number of other projects to improve the lives of Indian Trail residents and business owners.

A public budget forum was held Tuesday, May 24, giving residents an additional chance to comment on the proposed budget. The Indian Trail Town Council is expected to vote on the budget in June.

"We believe this is a very financially sound budget, and we are pleased that Indian Trail can maintain one of the lowest tax rates in the state for a town our size while continuing to provide all the services we do," Indian Trail Town Manager Scott Kaufhold said. "This budget will allow our Town to improve public safety, continue work on a number of road

projects, finish our Town Hall and address many other issues across Indian Trail."

Other projects addressed in the proposed budget include:

- An adjustment to the Town staff classification and pay plan, more affordable health care, improvement to the 401(k) contribution plan and participation in the Social Security program, as well as a 2 percent cost of living increase.
- Improvements to the Department of Public Works maintenance yard.
- Implementation of a new permitting system and a new vehicle for Code Enforcement.
- Improvements to regional water quality.
- Involvement in the Monroe-Union County Economic Development group.
- Numerous infrastructure projects, including the Rogers Road sidewalk, improvements to the intersection of Sardis Road and Unionville Indian Trail Road and more.

Visit www.indiantrail.org and click on "Click Here To See Draft 2016-17 Budget" under Community Highlights for more information.

Indian Trail named a Great Place for Healthy Living

The Town of Indian Trail has recently added six pieces of outdoor fitness equipment to Crooked Creek Park, adding to the community's appeal as one of the Great Places for Healthy Living in North Carolina.

The equipment, which is on the opposite end of the gravel parking lot from the Dog Park and is sponsored by OrthoCarolina, uses a person's own body weight resistance to help them work out. Instructions for each piece of equipment are located on or beside the equipment, and three of the six are ADA-accessible and are specially made to accommodate individuals in wheelchairs.

"This new fitness area adds another great element to the health and wellness aspect of Crooked Creek Park," said Indian Trail Parks and Recreation Director Jay Tryon. "The equipment was specially selected to ensure there are a number of options for any individual who visits Crooked Creek, and we hope people who routinely go to the park to walk or jog will incorporate the new equipment into their routine, as it is located right along the walking trail."

"OrthoCarolina is thrilled to help make wellness a key feature in people's lives," added Blair Primis, Vice President of Marketing

See "Healthy" on page 3

Mayor's Tree Initiative continues planting for the future

Mayor Michael Alvarez and staff from the Town of Indian Trail, along with Urban Forester Bill Smith of the Union County office of the North Carolina Cooperative Extension, visited Shiloh Elementary School on Monday, April 18, to kick off another year of the Mayor's Tree Education Initiative.

The program, which has taken place for five years, educates students about the importance of trees in their community. Along with planting two trees at each campus, every student who takes part in the program gets to take a small pine tree home with them to plant or to give to a family member. More than 900 trees were given out during the week.

Teachers said the program goes a long way toward getting

the kids to think about their impact on the world around them.

"I think it is important to teach them to take care of their environment so they have a healthy environment to live in when they grow up," Shiloh Elementary School fourth-grade teacher Michelle Magnotta said. Students continued discussing environmental topics leading up to Earth Day, which was Friday, April 22.

"It was a super fun activity," said Shiloh Elementary School fourth-grade student Kyla MacFarlane. "I learned how different trees can grow, how long they live and how tall they can be. And I learned about the different life cycles of the trees."

A number of other schools took part in the Mayor's Tree Initiative



(Above) Students show off the free trees they were given to take home and plant. (Right) Mayor Michael Alvarez helps a student place a sign marking this year's Mayor's Tree Education Initiative.

throughout the week. And Indian Trail celebrated Arbor Day/Earth Day with a special event at Stallings Park with the Town of Stallings on April 23.

"It's important to be with the

kids and show them that no matter who we are or where we are, trees are important to us, and being involved with each other in the community is just as important," Mayor Alvarez said.



Indian Trail Council Corner

The "Council Corner" section of the IT Factor is the place to go for updates on all that occurred at the most recent Indian Trail Town Council meetings.

January 12, 2016

- IT's A Wonderful Life Christmas Parade contest winners and sponsored were honored.
- Local student AJ Helotie was honored with a proclamation naming him Mayor for a Day.
- The Annual Financial Statements for period ending June 30, 2015, were said to be "as clean as it can be" and were accepted by council.
- Leverage Resources made a presentation regarding a potential Community Involvement Survey for council to consider.
- Council approved the Consent Agenda.
- Council approved the Revised Powell Bill Map, which reflects minor changes made by the North Carolina Department of Transportation and does not affect Town-maintained roads.
- Council approved changes to the definition of "Heritage Trees" and amended the Heritage Trees Protection provisions of the Unified Development Ordinance in part to limit regulations impacting local small business growth.
- Council approved an amendment to the 2013 Union County Sheriff's Office Agreement for Law Enforcement Services.
- Council approved Materials Testing and Special Inspection Services for the Town Hall Construction Project at the cost of \$62,679.
- Town staff was directed to look into changing the parking ordinance to allow for a small civil penalty payable to the Town to be issued instead of the current costly parking ticket.
- Town staff was directed to move forward on creating a new economic advisory committee that would report to Town Council to replace the former Economic Development Advisory Committee, which was disbanded in December.
- Pat O'Connor was added as a regular member of the Board of Adjustment after serving as an alternate member.
- Council considered options to address overpayment of ABC Board members, opting to ask state of-

ficials for advice in writing before moving forward.

- Council directed staff to begin process of reviewing closed sessions when possible to prepare them for release to the public. The matter will be discussed at a later date, when an update will be given by staff.
- Council approved changes to limit residents to serving on only two committees at one time.
- Council heard from residents concerned about flooding in the AsheCroft neighborhood as it relates to an area development project. Council and staff promised to look into the matter and determine what solutions may be possible to rectify the situation.
- Council continued discussions regarding a request for proposals for a detailed Town audit, deciding to adjust the RFP for the time being.
- The first February Town Council meeting was moved from Feb. 9 to Feb. 11, a Thursday.
- Council directed Town staff to determine which area stormwater issues need to be addressed in the near future and to determine the cost of addressing those issues.
- Town staff indicated they are working with Town Hall architects to find a way to redesign the interior of the new Town Hall to better accommodate staff office issues.
- The current board and committee vacancies were announced and posted to www.indiantrail.org.
- Council directed Town staff to consider a plan for supporting the maintenance of some area private roads through working with local residents, and to look into the cost of repairing VFW Lane.
- Town staff announced the Rogers Road sidewalks project would soon be going out for bid, and that traffic calming projects for some area streets were in the works.
- Town staff gave an update on the Community and Economic Development Department's work, which included attendance in recent conferences, Town website improvements, networking with area businesses and upcoming event planning.
- Town Staff gave an update on recent Planning & Neighborhood Services statistics.

Feb. 11, 2016

- Cindy Jones, who will serve the Town as a Finance Consultant, was introduced. She previously served as Finance Director for Davidson.
- The Artist Music Guild made a presentation about its impact on local students, and asked for \$3,000 to support its program with local schools.
- Council approved the Tax Month End Report – January 2016.
- Council approved tax refunds of overpayments in excess of \$500.
- Council tasked the Revenue/Tax Collector to advertise delinquent 2015 taxes.
- An update was given on the Town Hall project regarding how contingency money is dedicated. Roughly \$400,000 could be needed for a redesign of office space and location inside the building.
- Council voted to cancel plans to upgrade the

meeting recording system in the Civic Building in light of the new Town Hall opening in near future.

- Council removed a Closed Session rule regarding a past mayor's access to Closed Sessions.
- The Town will study the First Avenue storm drainage issue to see what options are available to correct flooding problems.
- Council was informed that there were a few lingering Public Information Requests which had not been fulfilled.
- Additional vacancies on the Planning Board and Transportation Advisory Committee were announced.
- The Town Manager announced that NCDOT would put a speed warning sign near the Taylor Glenn neighborhood, and that Town staff was working on policy updates.
- Mayor Michael Alvarez expressed his desire for the formation of a Community Service Committee.

and the options were posted online to www.indiantrail.org.

- Council discussed revising the regulations on dumpster enclosure materials.
- The Town Manager announced that the finance director, assistant finance director and human resources director positions had been filled.
- Parks and Recreation gave an update on new grants and sponsorships the department has received.

March 10, 2016

- The consent agenda was approved, which included approval of the February 2016 Month-End Tax Report, approval of the revised donation policy from the Feb. 23 meeting and approval of a Municipal Speed Limit Ordinance reducing the speed from 55 miles per hour to 45 miles per hour on Howey Bottoms Road from Duncan Road to Lawyers Road.
- The consultant Woolpert Inc. presented options for the next Crooked Creek Park Master Plan

March 22, 2016

- New Finance Director Jim Wojtowicz was introduced.

- Council approved Chestnut Parkway Phase 2 for 65% Design Plans.
- The consent agenda was approved, which included approval of tax refunds in excess

of \$500; approval of additional signatories for Town bank accounts and approval of the revised Closed Session Policy as directed by Council on Feb. 11.

- A public hearing was held

January 26, 2016

- Trena Sims was honored for 10 years of service to the Town of Indian Trail.
- Lt. Coble presented information on the 2015 law enforcement statistics for Indian Trail, and informed Town Council that Indian Trail could apply for a grant that would cover a portion of the costs of adding a traffic enforcement officer to the area.
- Council approved the Consent Agenda.
- Council was presented with repair options and costs for improving VFW Lane, and voted in favor of spending an estimated \$44,000 in the spring to patch and overlay a section of the road.
- Council instructed Town staff to continue looking at options to resolve the issue regarding ABC Board member overpayments.
- Council selected a review firm to conduct an operational and fiscal review of the Town.
- Council and Town staff, along with Lt. Coble, discussed the need for safety measures to be taken at the corner of Taylor Glenn Lane and Wesley Chapel Road, including signage and the potential relocation of area landscaping to improve sight-line issues.
- Council approved March 5 and April 16 as budget workshop meeting dates, adding that a third date could be approved if needed.
- Council approved an Amended Capital Project Ordinance for the Municipal Complex to include costs not included in the original approved ordinance.
- Council received an update on flooding in the AsheCroft neighbor-

hood, and Town staff said a physical survey will be conducted in the near future to determine what steps the Town could take to alleviate neighbors' concerns.

- Council directed Town staff to review the current Private Road Acceptance Policy and discussed the process of determining maintenance options for area streets.
- Council approved the following traffic calming measures, which would likely take place in the spring – adding speed tables in the Brandon Oaks and Taylor Glenn neighborhoods, adding one speed table on Cherokee Lane between Indian Trail Road and Old Monroe Road, adding three speed tables on Catawba Circle North near Gribble Road and Old Monroe Road, and adding a speed table on the lower roundabout at Crooked Creek Park, near the playground.
- Council addressed the need to design office locations appropriately in the new Town Hall so individual departments can be grouped together.
- Council directed Town staff to complete a Committee Update Schedule so individual committees can address Council about their work.
- Town staff informed Council that some temporary help would be brought in as the Town works to fill vacant staffing positions.
- Council received an update on efforts to complete a Crooked Creek Park expansion master plan and on user numbers at the Crooked Creek Park dog park.
- Council received an update on the latest meeting of the four-town Quad organization of which Indian Trail is a member.

Feb. 23, 2016

- A presentation was made in recognition of Quentin Kindley for Indian Trail's Founder's Day.
- Union County Board of Education member Gary Sides made a presentation regarding the Union County Public Schools and future projects for Sun Valley High School.
- Council approved street closures for events on July 4, 2016, and Dec. 4, 2016.
- Council approved the Deer Urban Archery Season Renewal 2017 (from Jan. 14 to Feb. 18, 2017).
- Council approved the property tax interest releases for two properties.
- Council adjusted the Town's Donation Policy to allow for donations greater than the previous \$2,000 limit and to allow for donations for organizations not based in Indian Trail but that provide benefit to the Town. Council then approved \$3,000 for the Artist Music Guild so it can work with local students.
- Council approved the recom-

mended Town Hall layout redesign to more efficiently make use of space in the new building, among other improvements.

- Council renewed the 2014 Stormwater Maintenance Contract.
- Council voted not to create the Business Friendly Act.
- Council voted not to reduce the Town's tax rate from 18.5 cents to 17.5 cents, instead instructing Town staff to present a proposed tax rate depending on what needs are identified in 2016-17 budget proposal process.
- Town staff was tasked with beginning work when possible on neighborhood street construction and resurfacing on the 20 worst-rated streets.
- Council voted to make grand opening signs exempt from permitting, but still must follow regulations.
- Council directed Town staff to look into the process for banning private roads in future development.
- The Interim Town Manager announced a Finance Director and Assistant Finance Director had been hired.

on a rezoning for 49 single-family units on 16 acres at Waxhaw-Indian Trail Road. The item was

sent to the next meeting after Council requested additional information before making a decision on the issue.

- Council filled a number of

positions on Town committees and boards. Other positions are still available and information is available at www.indiantrail.org.

- Council approved awarding a bid for the Rogers Road sidewalk project to W. M. Warr & Sons, Inc. at \$1,084,632.

- Council directed staff to make a recommendation on

a dumpster enclosure UDO change.

- Council directed staff to work on an RFP for a future trash service contract.

Interim Town Manager Scott Kauffhold was named Town Manager following a closed session.

Town sets sights on improved economic development

The Town of Indian Trail is moving to partner with the Monroe-Union County Economic Development (MUCED) organization in order to better drive commercial investment in Indian Trail.

The Town has in the past maintained its own Economic Development Department, at a cost of \$358,000 in 2015-15, but is looking to instead team up with MUCED to take advantage of the group's expertise in bringing new businesses and maintaining current businesses across Union County. The partnership also will represent a cost savings for Indian Trail in 2016-17.

Indian Trail will provide \$50,000 to the organization that will be targeted toward attracting retail investment as Indian Trail's share of a Union County multi-jurisdictional Retail Recruitment & Development effort led by MUCED.

"In consideration of the Town's five-year trend of decreased commercial growth with increased residential growth, we are

proposing to restructure and refocus the Town's economic development direction by partnering with MUCED," Indian Trail Town Manager Scott Kaufhold said. "In working with MUCED, we will have a new advantage with an organization that has experienced economic development professionals with established relationships and a keen understanding of the region's commercial, industrial and institutional needs."

The Town also plans to set aside another \$225,000 for its own economic development efforts that the Indian Trail Town Council will be able to direct toward business projects such as potential planning, land-options and other activities associated with the preparation of site-ready facilities.

The proposed partnership and separate pool of economic development funds are part of the 2016-17 fiscal year budget, which the Indian Trail Town Council will vote on in June.

Quick thinking helps save teen

Union County Sheriff's Deputies had to act fast recently in making a key decision that proved vital in helping an unresponsive juvenile male recover from a serious situation.

Deputies had responded to a report of a missing person in Indian Trail, and while searching the area around the residence one deputy located the unresponsive juvenile in a wooded area behind the house. The deputy concluded after a quick assessment that the juvenile might have ingested some type of opioid substance, so the deputy carried the juvenile out of the woods to other deputies on the scene.

The deputies administered Narcan, an opioid antagonist designed to reverse the effects of possible

drug usage. In a short amount of time, the juvenile began to show signs of life. EMS arrived and transported the male to a local hospital for further treatment. The juvenile is expected to make a full recovery.

Deputies began receiving training in the use of Narcan earlier this year and were issued the drug within the past couple of weeks. This was the first usage of Narcan by the Union County Sheriff's Office.

According to Sheriff Eddie Cathey, "This is a perfect example of why we feel having Narcan in the hands of officers is critical. If we can save even one life, then it is well worth it."



~ Town Hall from page 1

which will save the Town roughly \$130,000. Indian Trail Town Manager Scott Kaufhold identified removing the cupola as a potential cost savings in February, having the structure removed from the building at a cost of \$750 before the construction crane left the site, which would have increased removal costs. Council later voted to move forward with the Town Hall changes, making the building more cost effective.

"We're very happy with how this project is going so far, and we appreciate the efforts of the Indian Trail Town Council and everyone working on our new Town Hall to make sure it will be the absolute best building it can be," Kaufhold said. "We know this Town Hall will be something every Indian Trail resident can be proud of."

Paving work on the interior road at the Town Hall property should begin soon followed by continued work on the building itself. A page has been created at www.indiantrail.org to provide frequent updates on the Town Hall project for residents to follow.

~ Healthy from page 1

for OrthoCarolina. "Our commitment to the park and this new equipment is our way of showing our support to the town and helping to improve the health of those that use it!"

Indian Trail was recently named a finalist for the Great Places for Healthy Living in North Carolina contest in large part due to its parks and recreation facilities. In addition to the fitness area, Dog Park, walking trails, shaded playground, bocce and corn-hole courts and ball fields at Crooked Creek, new additions will soon include a disc golf course, splash pad, nature center and more walking trails.

Crooked Creek Park is located at 5900 Oakwood Lane.



(Above) The new fitness equipment is located at Crooked Creek Park, on the other end of the gravel parking lot from the Dog Park. There are six pieces, three of which can accommodate wheelchairs as well.

Get ready for the parade!

The Fourth of July is rapidly approaching, which means it's time to get ready for the Indian Trail Fourth of July Parade!

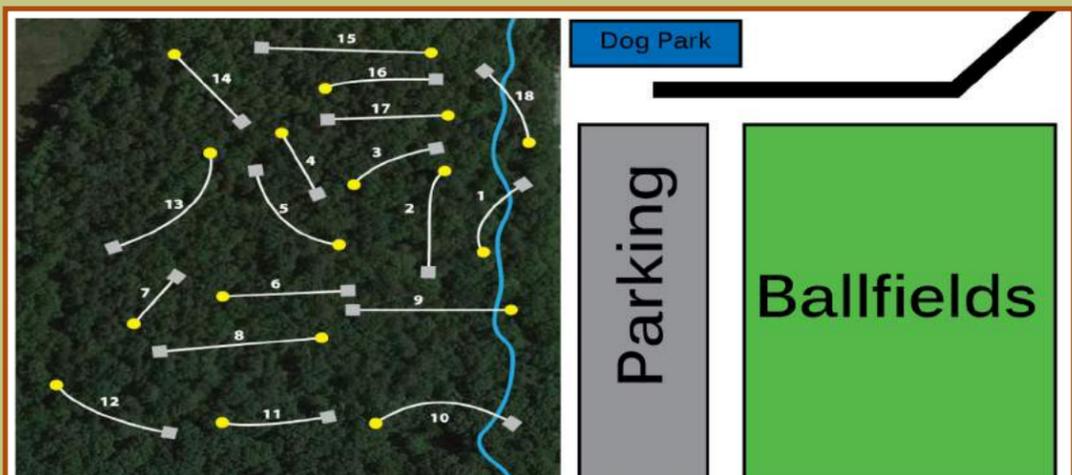
This year's event will take place Monday, July 4, from 11:30 a.m. to 1 p.m. Residents are encouraged to sign up now if they would like to enter a float into the annual parade float contest. Float entries must be submitted to the Town of Indian Trail by Monday, June 13, to be considered.

This year's parade contest categories are: Most Unique Antique; Most Spirit-Cusiness Corporate; Best Youth Indi-



vidual; Most Creative; and Most use of Red, White & Blue.

Contact Susan Didier at 704-821-8114 or sdidier@admin.indiantrail.org for more information.



Crooked Creek Park Disc Golf Course

Work begins on disc golf course

Crews have begun work on the new 18-hole disc golf course being built at Indian Trail's Crooked Creek Park, at 5900 Oakwood Lane.

The course, which was designed by experts with the popular disc golf company Innova and will be free to play, is being built in the woods beside the Dog Park parking lot. The course will work itself over the creek and into the woods before wrapping back around to the parking lot.

Disc golf is rapidly growing in popularity, with the Charlotte area being home to a number of courses and annual tournaments. The game is played much

like regular golf, where competitors try to go from tee to hole in a limited amount of throws and shoot for holes-in-one, birdies and pars. The competitor who finishes the complete 18 holes with the lowest number of throws wins.

"We know this is going to be a very popular new amenity at Crooked Creek Park, and one that will provide another great way for our residents to enjoy the outdoors," Indian Trail Parks and Recreation Director Jay Tryon said.

An announcement will be made when the course nears completion.

We want to hear from you!

it Key Contacts



IT Administrative Services: 704-821-5401

- Town Manager: townmanager@admin.indiantrail.org
- Town Clerk: ksouthward@admin.indiantrail.org
- Revenue Collector: amassey@admin.indiantrail.org
- IT Planning Department: rburhans@planning.indiantrail.org
- IT Engineering: sjk@engineering.indiantrail.org
- Public Works: mwright@engineering.indiantrail.org
- Stormwater Department: ajm@engineering.indiantrail.org
- Human Resources Department: tsharif@admin.indiantrail.org
- Recreation Program Coordinator: kkeller@admin.indiantrail.org
- Parks & Recreation Department: jtryon@admin.indiantrail.org
- Events Coordinator: sdidier@admin.indiantrail.org
- Cultural Arts Center: sdidier@admin.indiantrail.org
- Communications Coordinator: mparks@admin.indiantrail.org

- Union County Sewer and Water Services: 704-296-4210
 Union County Public Schools: 704-296-9898
 Union County Sheriff's Office (IT Division): 704-684-6380
 Fire Departments:
- Hemby Bridge Fire Department: 704-882-2100
 - Baker's Fire Department: 704-289-2741
 - Stallings Fire Department: 704-821-7100

Contact Your Council!



Pictured above from left to right: Mayor Michael Alvarez, Councilman Mark Wireman, Councilwoman Amy Stanton, Mayor Pro Tem David Cohn, Councilman Gary Savoie and Councilman Gordon Daniels.

- | | |
|--|--|
| Michael Alvarez, Mayor
mayor@council.indiantrail.org | David Cohn, Mayor Pro Tempore
dcohn@council.indiantrail.org |
| Gordon Daniels, Council Member
gdaniels@council.indiantrail.org | Gary Savoie, Council Member
gsavoie@council.indiantrail.org |
| Amy Stanton, Council Member
astanton@council.indiantrail.org | Mark Wireman, Council Member
mwireman@council.indiantrail.org |

Any mail to the Mayor or Town Council Members should be addressed as follows:

Town of Indian Trail
 Attention: (Mayor/Council Member)
 P.O. Box 2430
 Indian Trail, NC 28079

Follow Indian Trail Town Council meetings live from home, or listen to past meetings, by going online to <http://www.indiantrail.org/livemedia.php>. Meetings are best accessed in Internet Explorer.

Monthly Board & Committee Meeting Schedule

All meetings are held in the Indian Trail Civic Building unless otherwise noted.
 The Indian Trail Civic Building is located at 100 Navajo Trail.
 The Indian Trail Administrative Building is located at 130 Blythe Drive.

- Town Council - 2nd & 4th Tuesday, 6:30 p.m.
- Planning Board - 3rd Tuesday, 6:30 p.m.
- Tree Board - 3rd Tuesday, immediately following the Planning Board meeting
- Board of Adjustment - 4th Thursday, 6:30 p.m.
- Economic Development Advisory - 1st Monday, 7:30 a.m.
- ABC Board - 3rd Thursday, 6:30 p.m. at ABC Store
- Parks, Arts, Recreation & Cultural (PARC) - 1st Wednesday, 6 p.m.
- Transportation - 1st Tuesday, 6 p.m. (Indian Trail Administrative Building)
- Stormwater - 2nd Thursday, 6 p.m., Bi-monthly starting in January (Admin Building)
- Public Safety - 1st Thursday, 6:30 p.m.

What's happening in IT ?

Sign-up for Citizen e-Notifications!

Are you interested in what's going on in Indian Trail? As a resident you have a right to know what is happening in your community! Keep up with new businesses, upcoming events, council and committee meetings, publications and other town happenings by signing up to receive Citizen e-Notifications!

The e-notification is a FREE subscription based email - your information remains confidential, and you can unsubscribe at any time.

Sign up NOW! Here's how:

- Go to www.indiantrail.org
- Click on the "Citizen e-Notification" tab on the left side of the homepage
- Click on "Click here to subscribe"
- Enter your information

Click here to sign up!



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