

RESIDENT RECREATIONAL PASS FAQ SHEET



Parks and Recreation
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Carolina Courts
240 Chestnut Parkway
Indian Trail, NC, 28079
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Q: DO INDIAN TRAIL RESIDENTS GET INTO CAROLINA COURT FOR FREE?

A: As part of the Town agreement with Carolina Courts, all Indian Trail residents have access to the facility's courts and indoor walkway with no entry fee during Open Gym Hours. Open Gym Hours will be posted on the Town's website and at Carolina Courts and their website. The new Open Gym Hours will be posted to the Town News & Press Releases section of Indian Trails' website. Hours can change so please be sure to check before you go.

Q: WHY DO I HAVE TO FILL OUT THE RESIDENT RECREATIONAL PASS?

A: To ensure that only Indian Trail residents receive this benefit, residents must first confirm their residency with the Town as part of the registration process. Residents will fill out a Resident Recreational Pass Application found online or at the Indian Trail Administrative Building located at 130 Blythe Drive, Indian Trail. If residents fill the application out online, they can then drop off the completed application at the front desk of the Town Administrative Building. Residents will then receive a confirmation letter of residency.

Q: WHAT DO I NEED TO BRING WHEN I TURN IN MY RESIDENT RECREATIONAL PASS?

A: Every application must be accompanied by a document that gives proof of residency. Examples of proof of residency documents can be:

- 1: Government Issued Identification Cards (Passport, Drivers' License, Military ID; etc.)
Expired documents will not be considered.
- 2: Most recent Utility Bill

A Government Issued Identification Card is preferred. Expired documents will not be considered. If a resident does not have an up-to-date Government Issued Identification Card, a most recent Utility Bill will suffice.

Q: WHEN DO I RECEIVE THE CONFIRMATION LETTER OF RESIDENCY AND WHAT DO I DO WITH IT?

A: Town Staff will hand out confirmation letters of residency to all residents that apply. Confirmation letters of residency will only be handed out at the Town Administrative Building located at 130 Blythe Drive, Indian Trail. Residents who have received the confirmation letter then take it to Carolina Courts to finalize the registration process. Carolina Courts will pass out key cards, and residents can access their facility anytime during open gym hours.

Q: WHEN DO I NEED TO GET A KEY TAG BY?

A: All Indian Trail residents that want to use Carolina Courts' facility at no entry cost during open gym hours will need to have a key tag starting Jan. 2, 2014.

Q: HOW MANY KEY TAGS WILL MY FAMILY RECEIVE?

A: A separate key tag is required for each member of the household ages 13 and older. A family pass can be used for members under 13 years old. Children ages 12 and younger must be accompanied by a parent or legal guardian on Carolina Courts' property at all times.

Q: WHAT IF I DON'T WANT A PASS, BUT A MINOR IN MY HOUSEHOLD DOES?

A: The Resident Recreational Pass application serves as a general application for all members of one household. All Resident Recreational Pass applications must be signed by a parent or legal guardian. All household members should be identified in the application.

Q: WHAT IF I LOSE MY KEY CARD?

A: Carolina Courts will handle all issues concerning lost or missing key cards.

If you have any further questions, please contact Lindsey Edmonds, Communications Coordinator, Town of Indian Trail, at 704-821-2542 or ledmonds@admin.indiantrail.org.